DBS GROUP HOLDINGS LTD

(Registration No. 199901152M) Incorporated in the Republic of Singapore

22nd ANNUAL GENERAL MEETING TO BE HELD ON 30 MARCH 2021

1. Background. DBS Group Holdings Ltd (the "Company" or "DBSH") refers to:

- (a) the COVID-19 (Temporary Measures) Act 2020 which enables the Minister for Law by order to prescribe alternative arrangements for listed companies in Singapore to, *inter alia*, conduct general meetings, either wholly or partly, by electronic communication, video conferencing, tele-conferencing or other electronic means;
- (b) the COVID-19 (Temporary Measures) (Alternative Arrangements for Meetings for Companies, Variable Capital Companies, Business Trusts, Unit Trusts and Debenture Holders) Order 2020 (the "Order") which sets out the alternative arrangements in respect of, *inter alia*, general meetings of companies; and
- (c) the joint statement by the Accounting and Corporate Regulatory Authority, Monetary Authority of Singapore and Singapore Exchange Regulation of 13 April 2020 (and subsequently updated on 27 April 2020, 22 June 2020 and 1 October 2020) which provides guidance on the conduct of general meetings amid the evolving COVID-19 situation during the period from 27 March 2020 to 30 June 2021.
- Date, time and conduct of Annual General Meeting. DBSH is pleased to announce that pursuant to the Order, its 22nd Annual General Meeting ("AGM") will be convened and held by way of electronic means on <u>Tuesday, 30 March 2021 at 2.00 p.m.</u> (Singapore time). Our Chairman, Peter Seah Lim Huat, will conduct the proceedings of the AGM.
- 3. **Notice of AGM and proxy form**. The Notice of AGM and proxy form will be sent to shareholders by electronic means via publication on the Company's website and on the SGX website¹. For convenience, printed copies of these documents will also be sent by post to shareholders.
- 4. No personal attendance at AGM. Due to the current COVID-19 situation in Singapore, shareholders will not be able to attend the AGM in person.
- 5. **Alternative arrangements for participation in the AGM**. Shareholders may participate in the AGM by:
 - (a) observing and/or listening to the AGM proceedings via "live" audio-visual webcast or "live" audio-only stream;
 - (b) submitting questions to the Chairman of the Meeting in advance of, or "live" at, the AGM; and/or
 - (c) appointing the Chairman of the Meeting as proxy to vote on their behalf at the AGM.

¹ The Notice of AGM and proxy form may be accessed on the Company's website at the URL <u>https://www.dbs.com/investors/agm-and-egm/default.page</u> and on the SGX website at the URL <u>https://www.sgx.com/securities/company-announcements</u>.

Details of the steps for pre-registration, submission of questions and voting at the AGM by shareholders, including CPF and SRS investors, are set out in the Appendix to this announcement. In addition, CPF and SRS investors who wish to appoint the Chairman of the Meeting as proxy should approach their respective CPF Agent Banks or SRS Operators to submit their votes by **5.00 p.m. on 18 March 2021**. There will be no "live" voting at the AGM.

- 6. **Persons who hold shares through relevant intermediaries**. Persons who hold DBSH shares through relevant intermediaries (as defined in section 181 of the Companies Act, Chapter 50), other than CPF and SRS investors, and who wish to participate in the AGM by:
 - (a) observing and/or listening to the AGM proceedings via "live" audio-visual webcast or "live" audio-only stream;
 - (b) submitting questions to the Chairman of the Meeting in advance of, or "live" at, the AGM; and/or
 - (c) appointing the Chairman of the Meeting as proxy to vote on their behalf at the AGM,

should contact the relevant intermediary through which they hold such shares as soon as possible in order for the necessary arrangements to be made for their participation in the AGM.

- 7. **2020 Annual Report and Letter to Shareholders**. The 2020 Annual Report and the Letter to Shareholders dated 8 March 2021 (in relation to the proposed renewal of the share purchase mandate) have been published and may be accessed at the Company's website as follows:
 - (a) the 2020 Annual Report may be accessed at the URL <u>https://www.dbs.com/investors/financials/group-annual-reports</u> by clicking on the hyperlinks "Stronger Together" or "PDF" under the "2020" section of "Group Annual Reports"; and
 - (b) the Letter to Shareholders dated 8 March 2021 may be accessed at the URL <u>https://www.dbs.com/investors/agm-and-egm/default.page</u> by clicking on the hyperlink "Letter to Shareholders dated 8 March 2021" under "8 March 2021".

The above documents may also be accessed on the SGX website at the URL <u>https://www.sgx.com/securities/company-announcements</u>. Shareholders may request for printed copies of these documents by completing and submitting the Request Form accompanying the printed copies of the Notice of AGM and the proxy form sent by post to shareholders.

8. **Key dates/deadlines**. In summary, the key dates/deadlines which shareholders should take note of are set out in the table below:

Key dates	Actions
8 March 2021 (Monday)	Shareholders, including CPF and SRS investors, may begin to pre-register for the AGM at the pre-registration website which is accessible at the URL <u>https://go.dbs.com/agm2021</u> .
5.00 p.m. on 18 March 2021 (Thursday)	Deadline for CPF and SRS investors who wish to appoint the Chairman of the Meeting as proxy to approach their respective CPF Agent Banks or SRS Operators to submit their votes.

Key dates	Actions
2.00 p.m. on 27 March 2021 (Saturday)	 Deadline for shareholders to: pre-register for the AGM; submit questions in advance; and submit instruments appointing the Chairman of the Meeting as proxy.
2.00 p.m. on 29 March 2021 (Monday)	Authenticated shareholders will receive an email which will contain unique user credentials and instructions on how to access the "live" audio-visual webcast or "live" audio-only stream of the AGM proceedings and how to ask questions through "live" chat at the AGM via the audio-visual webcast platform (the " Confirmation Email "). Shareholders who do not receive the Confirmation Email by 2.00 p.m. on 29 March 2021 , but have registered by the 27 March 2021 deadline, should contact our Polling Agent, Boardroom Corporate & Advisory Services Pte. Ltd., at +65 6536 5355 or via email at <u>DBSAGM@boardroomlimited.com</u> before 9.00 a.m. on 30 March 2021 .
Date and time of AGM - 2.00 p.m. on 30 March 2021 (Tuesday)	 Click on the link in the Confirmation Email and follow the instructions to access the "live" audio-visual webcast of the AGM proceedings and/or ask questions through "live" chat at the AGM via the audio-visual webcast platform; or Call the toll-free telephone number and follow the instructions in the Confirmation Email to access the "live" audio-only stream of the AGM proceedings. Shareholders must access the AGM proceedings via the "live" audio-visual webcast in order to ask questions "live" at the AGM.

9. **Further information**. For more information, shareholders can refer to the FAQs (which may be accessed on the pre-registration website at the URL https://go.dbs.com/agm2021 and on the Company's website at the URL https://www.dbs.com/investors/agm2021 and on the following hotline numbers:

Group Secretariat	Investor Relations	Group Strategic Marketing and Communications
(65) 6878 1930	(65) 9088 5816	(65) 6682 8133
(65) 6878 5912	(65) 9489 5317	
(65) 6878 3523		
(65) 6878 5304		

10. Important reminder. Due to the constantly evolving COVID-19 situation in Singapore, we may be required to change our arrangements for the AGM at short notice. Shareholders should check the Company's website at the URL https://www.dbs.com/investors/agm2021.page or the SGX website at the URL https://www.dbs.com/investors/agm2021.page or the SGX website at the URL https://www.dbs.com/investors/agm2021.page or the SGX website at the URL https://www.dbs.com/investors/agm2021.page or the SGX website at the URL https://www.sgx.com/securities/company-announcements for the latest updates on the status of the AGM.

DBSH would like to thank all shareholders for their patience and co-operation in enabling us to hold our AGM with the optimum safe management measures amidst the current COVID-19 pandemic.

By Order of the Board

Peter Seah Lim Huat Chairman

8 March 2021

APPENDIX

Steps for pre-registration, submission of questions and voting at the AGM

Shareholders will be able to observe and/or listen to the AGM proceedings through a "live" audio-visual webcast or "live" audio-only stream via their phones, tablets or computers, submit questions in advance of, or "live" at, the AGM and appoint the Chairman of the Meeting as proxy to vote on their behalf at the AGM.

To do so, they will need to complete the following steps:

No.	Steps	Details
1.	Pre-registration	Shareholders, including CPF and SRS investors, can pre-register for the AGM at the pre-registration website which is accessible at the URL <u>https://go.dbs.com/agm2021</u> from 8 March 2021 up to 2.00 p.m. on 27 March 2021 to enable DBSH to verify their status as shareholders.
		Following the verification, authenticated shareholders will receive an email by 2.00 p.m. on 29 March 2021 . The email will contain unique user credentials and instructions on how to access the "live" audio-visual webcast or "live" audio-only stream of the AGM proceedings and how to ask questions through "live" chat at the AGM via the audio-visual webcast platform.
		Shareholders who do not receive the abovementioned email by 2.00 p.m. on 29 March 2021 , but have registered by the 27 March 2021 deadline, should contact our Polling Agent, Boardroom Corporate & Advisory Services Pte. Ltd., at +65 6536 5355 or via email at <u>DBSAGM@boardroomlimited.com</u> before 9.00 a.m. on 30 March 2021 .
2.	Submit questions in advance of, or	Shareholders, including CPF and SRS investors, can submit questions in advance of, or "live" at, the AGM.
	"live" at, the AGM	Submission of substantial and relevant questions in advance . Shareholders, including CPF and SRS investors, can submit substantial and relevant questions related to the resolutions to be tabled for approval at the AGM to the Chairman of the Meeting, in advance of the AGM, in the following manner:
		(a) Via pre-registration website. Shareholders who pre-register for the AGM may submit their questions via the pre-registration website which is accessible at the URL <u>https://go.dbs.com/agm2021</u> .
		(b) Via email. Shareholders may submit their questions via email to the Company's Polling Agent, Boardroom Corporate & Advisory Services Pte. Ltd., at <u>DBSAGM@boardroomlimited.com</u> .
		(c) By post . Shareholders may submit their questions by post to the Company's Polling Agent at 50 Raffles Place, #32-01 Singapore

No.	Steps	Details
		Land Tower, Singapore 048623.
		 When sending in your questions via email or by post, please also provide us with the following details: your full name; your address; and the manner in which you hold shares in DBSH (e.g., via CDP, CPF, SRS and/or scrip).
		All questions submitted in advance of the AGM must be submitted by 2.00 p.m. on 27 March 2021 .
		Pre-register to ask substantial and relevant questions "live" at the AGM . Shareholders, including CPF and SRS investors, can also ask the Chairman of the Meeting substantial and relevant questions related to the resolutions to be tabled for approval at the AGM, "live" at the AGM, by typing in and submitting their questions through the "live" chat function via the audio-visual webcast platform.
		Shareholders, including CPF and SRS investors, who wish to ask questions "live" at the AGM must pre-register at the pre-registration website which is accessible at the URL <u>https://go.dbs.com/agm2021</u> , so that an email containing unique user credentials and instructions on how to (<i>inter alia</i>) ask questions through "live" chat at the AGM via the audio-visual webcast platform can be sent to them following verification. Shareholders will not be able to ask questions "live" at the AGM via the addio-only stream of the AGM proceedings.
		Addressing questions. We will endeavour to address all substantial and relevant questions (which are related to the resolutions to be tabled for approval at the AGM) received from shareholders in advance of the AGM by publishing our responses to such questions on our corporate website at the URL <u>https://www.dbs.com/investors/agm- and-egm/default.page</u> and on SGXNet prior to the AGM. During the AGM itself, we will address as many substantial and relevant questions (which are related to the resolutions to be tabled for approval at the AGM) which have not already been addressed prior to the AGM, as well as those received "live" at the AGM itself, as we can. Where substantially similar questions are received, we will consolidate such questions and consequently not all questions may be individually addressed.
		Minutes of AGM . We will publish the minutes of the AGM on the Company's website and on SGXNet, and the minutes will include the responses to substantial and relevant questions from shareholders which are addressed during the AGM.
3.	Submit instruments appointing Chairman of the	Shareholders will not be able to vote during the "live" audio- visual webcast or "live" audio-only stream of the AGM proceedings. Shareholders (whether individual or corporate) who pre-register to observe and/or listen to the AGM proceedings and

No.	Steps	Details
	Meeting as proxy to vote	wish to vote on the resolutions to be tabled at the AGM must appoint the Chairman of the Meeting as their proxy to vote on their behalf at the AGM, in accordance with the instructions on the instrument appointing a proxy.
		Specific voting instructions to be given . Where shareholders (whether individual or corporate) appoint the Chairman of the Meeting as their proxy, they must give specific instructions as to voting, or abstention from voting, in respect of a resolution in the instrument appointing a proxy, failing which the appointment of the Chairman of the Meeting as proxy for that resolution will be treated as invalid.
		Submission of instruments of proxy . The instrument appointing the Chairman of the Meeting as proxy must be submitted in the following manner:
		 (a) if submitted by post, be lodged with the Company's Polling Agent, Boardroom Corporate & Advisory Services Pte. Ltd., at 50 Raffles Place, #32-01 Singapore Land Tower, Singapore 048623; or
		(b) if submitted electronically:
		 be submitted via email to the Company's Polling Agent at <u>DBSAGM@boardroomlimited.com</u>; or
		(ii) be submitted via the pre-registration website at the URL <u>https://go.dbs.com/agm2021</u> ,
		in each case, by 2.00 p.m. on 27 March 2021 .
		A shareholder who wishes to submit an instrument appointing a proxy must complete and sign the proxy form, before submitting it by post to the address provided above, or before scanning and submitting it via email to the email address provided above or via the pre-registration website at the URL provided above.
		Due to the current COVID-19 situation in Singapore, shareholders are strongly encouraged to submit completed instruments appointing a proxy via email or via the pre-registration website.
		CPF and SRS investors who wish to appoint the Chairman of the Meeting as proxy should approach their respective CPF Agent Banks or SRS Operators to submit their votes by 5.00 p.m. on 18 March 2021 .